

SPECIAL EDITION!

BBHCA *eNews*

July 20, 2006

A number of homes experienced water damage during the severe rains earlier this month. If your home was damaged by the rains, read the information below. If you have a neighbor who experienced property damage from the recent storms, please make sure they have this information.

Flood Assistance Center

Thursday, July 27 from 3–8 pm

Franconia Governmental Center
6121 Franconia Rd,
Alexandria

“According to the National Weather Service, flash flooding is the No. 1 weather-related killer in the U.S., costing an average of \$3.7 billion annually. FEMA cites flooding as the cause of 90 percent of all natural disaster damage, excluding drought.

While some areas of Virginia are particularly vulnerable to floods, the truth is that **flooding can happen anytime, anywhere.** For this reason, it’s imperative that you prepare ahead of time to keep yourself, your family and your home safe in flood conditions.

Basic homeowner's or renter's insurance does not cover flood damage. Check your policy now to make sure that you are covered for flooding. If not, find out how to get flood insurance.” (Source: <http://www.vaemergency.com/threats/flood/>)

Residents who have experienced property damage resulting from recent sewer and flood incidents will be provided information and assistance from Fairfax County. **This service is being provided on a walk-in basis; appointments are not required.** Representatives from the Fairfax County Risk Management Division, Department of Public Works and Environmental Services and the Health Department will provide one-on-one assistance and information about:

- Claim Reporting Process
- Sewer Back-up/Flood Response Process
- Health-related Issues
- Other Information Resources

- Resident Questions/Concerns

Assistance is also available at the Emergency Service Center. For location information, visit www.fairfaxcounty.gov/emergency/flooding.htm.

These assistance centers are intended to provide information and offer assistance to Fairfax County residents who have experienced damage from flooding or sewer blockage. If you have an immediate emergency, please contact any one of the following:

- For sewer backups, overflows and odors, call the Wastewater Collection Division 24-hour Trouble Response Center at 703-323-1211, TTY 711.
- For general assistance due to flooding, call the county's Public Safety Communication Center at 703-691-2131, TTY 711.
- For flooded dwellings and blocked storm drains, call the Department of Public Works and Environmental Services at 703-934-2800, TTY 711.

The assistance and information provided at the center is intended to respond to resident needs presented at that time. Fairfax County will not make any claims determinations and/or decisions at these locations. However, staff will be able to explain the appropriate process and timetable for a resident to expect decisions related to a claim filed with the county and will make confirmed appointments for inspections by claims adjusters.

Recovering from Flood Damage—Frequently Asked Questions

http://www.fairfaxcounty.gov/emergency/flood_faq.htm#who

Insurance Needs

The Virginia Bureau of Insurance licenses, regulates, investigates and examines insurance companies, agencies and agents on behalf of the citizens of the Commonwealth of Virginia. The Bureau of Insurance also examines and investigates title insurance settlement agents and agencies for compliance with the Consumer Real Estate Settlement Protection Act.

SCC-Bureau of Insurance Property and Casualty Division

1-877-310-6560 / TTY 804-371-9206

(Virginians seeking aid from their insurers)

<http://www.scc.virginia.gov/division/boi/webpages/boiconsumer.htm>

Links To Keep

- Virginia Department of Emergency Management
(<http://www.vaemergency.com/>)
- Recovery Planning
(<http://www.vaemergency.com/recover/planning/index.cfm>)
- Subscribe to Virginia Emergency Management Updates
(<http://www.vaemergency.com/subscribe/index.cfm>)
- Sanitizing Contaminated Clothes and Textiles
(<http://www.oznet.ksu.edu/library/cltxt2/mf1130.pdf>)
- Recovering from Mildew, Mold and Fungi
(<http://www.fairfaxcounty.gov/news/2006/167.htm>)